	:	STATE OF NEW JERSEY
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In the Matter of Maria-Elena Filosa, Keyboarding Clerk 2 (PC3021B), Monmouth County	: : :	FINAL ADMINISTRATIVE ACTION OF THE CIVIL SERVICE COMMISSION
CSC Docket No. 2022-210	: : : :	Examination Appeal
Keyboarding Clerk 2 (PC3021B), Monmouth County		FINAL ADMINISTRATIVE ACTION OF THE CIVIL SERVICE COMMISSION

ISSUED: NOVEMBER 22, 2021 (RAM)

Maria-Elena Filosa, a Keyboarding Clerk 2,¹ requests to have her application and examination score for Keyboarding Clerk 2 (PC3022B), Monmouth County, to be transferred and applied to the Keyboarding Clerk 2 (PC3021B), Monmouth County, examination.

By way of background, the appellant was admitted to the Keyboarding Clerk 2 (PC3022B), Monmouth County, examination that was issued on December 1, 2020 and open to employees in the non-competitive division who were in the Personnel Department and were currently serving in the titles of Keyboarding Clerk 1, Keyboarding Clerk 1, Bilingual in Spanish and English, and Receptionist and possessed an aggregate of one year of continuous permanent service as of the December 21, 2020 closing date or to all employees in the competitive division who had an aggregate of one year of continuous permanent service as of the closing date and possessed one year of clerical experience operating an alphanumeric keyboard or typewriter to produce documents such as letters, memos, reports, charts, forms and other materials. The successful completion of a clerical training program with a minimum of 700 clerical training hours or 30 semester hour credits in Secretarial Science from an accredited college or university could be substituted for the

¹ Agency records indicate that the appellant has been serving as a Keyboarding Clerk 2, pending promotional examination procedures, since December 1, 2017 in the Human Services Department of Monmouth County.

experience requirement. It is noted that an incomplete eligible list consisting of the appellant and one other individual promulgated on July 29, 2021 and expires on July 29, 2024. A certification (PL210806) was issued on August 2, 2021. However, the appellant, who was ranked number one on the certification, was removed from the eligible list, effective August 13, 2021, as she was not employed within the announced unit scope, which was in the Personnel Department. The Keyboarding Clerk 2 (PC3021B), Monmouth County, examination was announced with the same closing date as the Keyboarding Clerk 2 (PC3022B), Monmouth County, That examination was only open to employees serving in the examination. Keyboarding Clerk 1 and Keyboarding Clerk 1, Bilingual in Spanish and English, who met the same announced requirements but were serving in the Human Services Department.² The resulting eligible list consisting of four names promulgated on July 29, 2021 and expires on July 28, 2024. A certification (PL210805) was issued on August 2, 2021 with a disposition due date of November 3, 2021.³ The certification is still outstanding.

On appeal to the Civil Service Commission (Commission), the appellant states that she inadvertently applied for and passed the examination for Keyboarding Clerk 2 (PC3022B), when she should have applied for and taken the examination for Keyboarding Clerk 2 (PC3021B). Therefore, she is requesting to have her examination score from the Keyboarding Clerk 2 (PC3022B) eligible list to be transferred and applied to the Keyboarding Clerk 2 (PC3021B) eligible list.

CONCLUSION

N.J.A.C. 4A:4-2.1(e) provides that unless otherwise provided for by the Chairperson of the Civil Service Commission (Commission) or designee, applications for promotional examinations shall be submitted to the Commission no later than 4:00 p.m. on the announced application filing date. N.J.A.C. 4A:1-1.2(c) provides that a rule may be relaxed for good cause in a particular circumstance in order to effectuate the purposes of Title 11A, New Jersey Statutes.

In this matter, the appellant made an error and applied for the wrong examination. She was admitted to the Keyboarding Clerk 2 (PC3022B) examination since she met the eligibility requirements. However, she was removed from the resulting (PC3022B) eligible list due to being outside of the unit scope. The Keyboarding Clerk 2 (PC3021B) examination was announced with the same closing date as the Keyboarding Clerk 2 (PC3022B) examination and with similar requirements. Therefore, it is undisputed that the appellant would have met the

² Both examinations were to be administered based on seniority, education, and experience. However, for the Keyboarding Clerk 2 (PC3022B) examination, a qualifying performance test was to be administered as that examination was also open to employees in the Receptionist title.

³ Agency records indicate that the certification was issued against the appointment of four provisional employees, including the appellant.

eligibility requirements for the Keyboarding Clerk 2 (PC3021B) examination had she applied for that examination. Furthermore, the appellant continues to serve provisionally in the title, and although there are four names on the Keyboarding Clerk 2 (PC3021B) eligible list, as there are four provisional employees, it is not considered a complete list, as six eligible candidates would be considered a complete list. See N.J.A.C. 4A:4-4.2(c)2.

Moreover, the Commission notes that the dual purpose of the Civil Service system is to ensure efficient public service for State and local governments and to provide appointment and advancement opportunities to Civil Service employees based on their merit and abilities. These interests are best served when more, rather than fewer, individuals are presented with employment opportunities. See Communications Workers of America v. New Jersey Department of Personnel, 154 N.J. 121 (1998). Accordingly, good cause has been established to relax N.J.A.C. 4A:4-2.1(e) and allow the appellant to submit a late application for the subject examination. Although the appellant requests that her examination score be transferred, she was removed from the Keyboarding Clerk 2 (PC3022B) list and the scoring criteria was similar but not exactly the same. Thus, under these circumstances, the appellant should file an application for the proper examination.

Finally, the Commission notes that the appellant's remedy is limited to the unique circumstances of this matter and does not provide a precedent in any other matter. The appellant is cautioned that, for future examination announcements, she must make sure to file for the appropriate examination.

ORDER

Therefore, it is ordered that this request be granted in part, and Maria-Elena Filosa be permitted to submit an application for the Keyboarding Clerk 2 (PC3021B), Monmouth County, examination. It is further ordered that the appellant submit a promotional examination application and the \$25.00 application processing fee to the Division of Agency Services. The application and processing fee must be postmarked no later than 15 days from the issuance date of this decision. Upon receipt of the application and processing fee, it is ordered that her application be processed. Finally, if the appellant's application and the required payment are not postmarked on or before the 15th day after the issuance date of this decision, she will not be entitled to have an application for the subject examination processed. Should she subsequently be placed on the (PC3021B) eligible list, it will be for prospective employment opportunities only.

This is the final administrative determination in this matter. Any further review should be pursued in a judicial forum.

DECISION RENDERED BY THE CIVIL SERVICE COMMISSION ON THE 17TH DAY OF NOVEMBER 2021

Derdre' L. Webster Calib

Deirdré L. Webster Cobb Chairperson Civil Service Commission

Inquiries and Correspondence Allison Chris Myers Director Division of Appeals and Regulatory Affairs Civil Service Commission Written Record Appeals Unit P.O. Box 312 Trenton, New Jersey 08625-0312

c: Maria-Elena Filosa (with blank application attached) John Teubner Division of Agency Services Records Center

Staple Payment Here APPLICATION FOR PROMOTIONAL E		S 25.00 FEE REQUIRED Make Check/Money Order Payable to NJCSC FOR COMMISSION USE ONLY					
INSTRUCTIONS: Please print or type. Answer all pertinent question mation is accurate and complete. Sign your name in Block 12. NOTE: may be accepted after the last date for filing applications has passed. If you must notify the Civil Service Commission immediately in writi Return your completed application to your Personnel Office note filing listed on the announcement. $SvSan Mann. x NTCSC, p. 0. Treaten, Nix Terry 2000$: No additional informa 'you change your addr ng. iter-than the last date	ntion ress,					
FOR COMMISSION USE ONLY	2. Social Security Nur	mber: 3. Symbol ;					
STATUS: PAR:	* (see block 11 for additional inte 4. Name & Address;	formabon)					
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	Street						
1. Title of Promotion:	Citye	State: Zip Code:					
	E-mail address						
Note Applications must be postmarked by	County:	Dastime Telephone: Mice Caldi - Surdie					
	GROUND DATA						
5a. Education (Indicate the highest level Diploma or Degree you have High School Diploma or GED (A) Associate (S) Some College but No Degree (B) Bachelo	te's Degree	(M) Master's Degree (D) Doctorate					
5b. Completion of this part is VOLUNTARY and is to be used only for complyin	Committee and the second se	nd the New Jersey State Affirmative Action Program.					
Gender: (1) Male (2) Female (1) Black	ou are a member of:	American Indian spanic (4) Asian (5) or Alaskan Native					
6. Check the county in which you prefer to take the examination.	7. Are you claiming ve						
(Check one box only)		claiming veterans preference for this examination. If you have					
(1) Camden (2) Mercer (3) Essex (4) Monmouth (6) Atlantic (7) Bergen	Otherwise, complete a documents. Claim form	ns preference since April 1, 1980, no further action is needed ete a veterans preference claim form and include the required forms are available on our web site at www.state.nj.us/ese and at Clinton Avenue, Trenton, NJ, Completed forms should be mailed to					
 8. ADA Assistance: Check the box if you would like to be contacted regarding auxiliary aid or reasonable accommodation in taking this examination in accordance with the Americans with Disabilities Act. 	the Department of Military and Veterans' Affairs (DMAVA). For more information, visit their web site at www state.nj us/military or contact them at 1-888-865-8387. Note: In accordance with Public Law 2010 c.26, Veterans pay a reduced application fee of \$15.00 if they have previously established Veterans Preference with the DMAVA (as defined by N.J.S.A. 11A:5-1 et seq.), or your claim is approved by DMAVA at least 8 days prior to the issuance of this eligibility list.						
9. Check the county(s) in which you will accept employment. Please no have any questions regarding this, contact your Personnel Office.	ote: Not all promotional	lists can be used in all geographic locations. If you					
(A) Atlantic (C) Burlington (B) Bergen	D (D) Camden	(E) Cape May (F) Cumberland (G) Essex					
(H) Gloucester (J) Hudson (K) Hunterdon	(M) Middlesex	(N) Monmouth (L) Mercer (P) Morris					
ALL (Q) Ocean (R) Passaic (S) Salem	(T) Somerset	U) Sussex 🔲 (V) Union 🔲 (W) Warren					
10. Present Permanent Title & Appointment Date:		Your Social Security number will be kept confidential and (your applicant LD, number to identify and track all of you					
Name & Title of Immediate Supervisor:		records and transactions associated with the application and testing process. Collecting this data is permissible under NJSA 11A:4-1.					
		submission is voluntary. If you do not provide the number.					
Telephone Number & Email Address of Immediate Supervisor:	you wil	te number will be assigned to you. However, once assigned Il be responsible for remembering it for any inquiries you we concerning your application or testing process.					
12. Signature: I CERTIFY that the statements made by me in this application are true, in good faith. I understand that if my application is incomplete, it may be rejected. (WAF	complete, and correct to the RNING: The Civil Service Cor	a best of my knowledge and belief, and are made					
examination, any applicant who makes a false statement of any material fact per NJAC NOTE: Your application may be released to the Appointing Authority for the purpose of	,	gard to your qualifications.					

Signature	Date
	IMPORTANT - please complete page 2 of this application and keep a copy for your records.

Title of Promotion:		Symbo	d:		SS#						
13. Educational Section - College And Graduate School - List any colleges, universities, and graduate schools you have attended. If it is required in the job announcement, be sure to attach a copy of your transcript or a list of courses, course descriptions, and credits completed. Foreign degrees/transcripts must be evaluated by a recognized evaluation service.											
What is the name and location of the college(s) you attended?	What yrs. did you attend?	What was your major course of study?	What type of degree did you eam?		Did you graduat		If NO, when will you graduate?	Number of credits earned			
	From To					ΠN	Month / Year				
	From To				ΠΥ[ΠN	Month / Yoar				
14. Other Schools or Training Courses - Include business, vocational, technical, or military schools you have attended, as well as any training courses that are related to the title for which you are applying. If it is not a full-time curriculum, be specific as to the number of hours attended.											
What is the name & location of school/facility where course(s)/training was held? What classes did you take?		What were the you attended?					Did you complete the program?				
				Month M. TO I	/onth/Vr			□ y □ n			
				Month/Yr TO	Month/Yr	-		□ y □ N			
15. Use this space to describe any internships,	licenses, certi	ifications or registrations that you posse	iss wi	·	1	ion for v	which you are apply	/ing.			
A. What type of license(s), certification				1			(s) have you con				
	(o), dita/or re	gionalion(o) do you noto:		Where	was the in	iternsh	ip(s) completed?				
In which state(s) do you hold the lice	nse(s), certi	fication(s) and/or registration(s)?		What w	ere the da	ates of	the internship(s)?	2			
					any hours e part in th						
B. What was the original issue date of	the license(s	s), certification(s), and/or registration	n(s)?				curriculum?	Y 🗌 N			
				Level 1	- 3 Compl	eted	Month	Year			
What is the date of your current licen	ose(s), certifi	cation(s), and/or registration(s)?		Level 4	- 6 Compi	eted	•				
		<u> </u>			0.001110	0,00	Month	Year			
16. Employment Record - If you do not properly complete your application you may be declared ineligible or you may not receive proper credit for scoring purpose. If you held different positions with the same employer, list each position separately. Make sure you give full dates of employment (month/year), indicate whether the job was full or part time, and the number of hours worked per week. Since your application may be your only "test paper," he sure it is complete and accurate. Failure to complete your application property may cause you to be declared ineligible, lower your score, or possibly cause you to fail. If more space is needed, attach separate sheets											
A What is the name and address of y current employer?	our	What is your title in this position?	List the major duties you perform in this position in order of importance.				in				
		his position:						L			
	FULL TIME?										
What dates have you been employed in this p	How	(Average No, hrs. per wk.) r many staff members do you supervise?									
From To	Prof	essional Staff									
Month/Year Month/Year	and a second	port Staff									
B What was the name and address of previous employer?	your \	Mhat was your title in this position?	List the major duties you perform in this position in order of importance.					n			
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		PART TIME?									
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C What was the name and address of previous employer?	·	Mhat was your title in this position?	List the major duties you perform in this position in order of importance.				FI .				
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What dates were you employed in this position		(Average No. hrs. per wk.) many staff members did you supervise?									
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Month/Year Month/Year	Sup	port Staff									
DPF-1a \$25 (page 2 of 2 Revised 10-13-11)		DID YOU INCLUD	E AN	Y ATTACHMENT	IS TO THIS	APPLI	CATION?	YES NO			